



# Cyber Vigilance

*Easiest but Most Potent Cybersecurity Tool*

***Tobe Nnadozie***

***Divisional Head, Technology and Innovations***

***September 2020***

# Speaker's Profile

**Tobe Nnadozie**

Tobe is passionate about innovation and has been a major part of the transformation of 4 highly innovative institutions in Nigeria including GTBank, Wapic Insurance, FCMB, Stanbic IBTC, Heritage Bank and others. He is also involved in a number of FINTECH groups and firms where he provides advisory services and take-off investment. He is a lover of classical music and plays the clarinet and some piano.



## Education

B.Sc. Physics Electronics  
Masters in IT  
Masters in Business Admin.  
Fellow, British Computer Society  
Associate – CIB, Scotland  
Associate – CIB, Nigeria



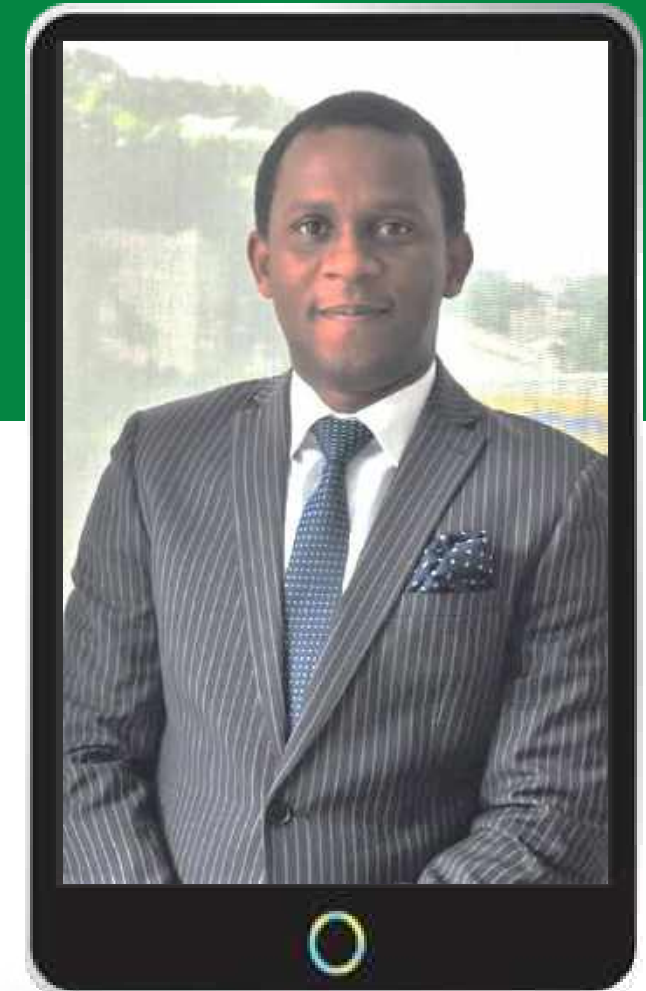
## Experience

**Divisional Head, Technology & Innovation – CSCS Plc**  
Head, Digital & Tech – Wapic Insurance  
Group CIO – Wapic Insurance  
Divisional Head, Innovations & Products  
– Heritage Bank  
CIO – Axa Mansard Insurance



## Extras

Board, Cyber Security Org.  
Leadership and Mentoring  
Enterprise Architecture  
Youth Empowerment  
SMEs Empowerment.



# The Journey Map



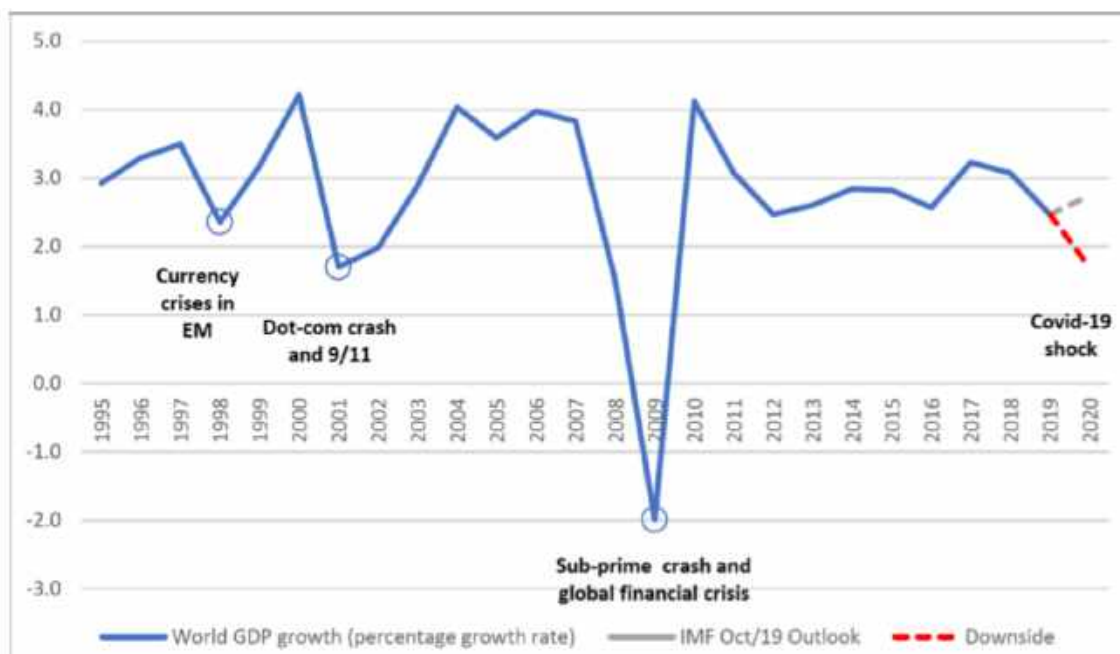


1

## **First of all ...**

**Cyber Security, Cyber Fencing, Cyber Citizens, Cyber Policing ... and then Covid**

# Economic Impact of Covid



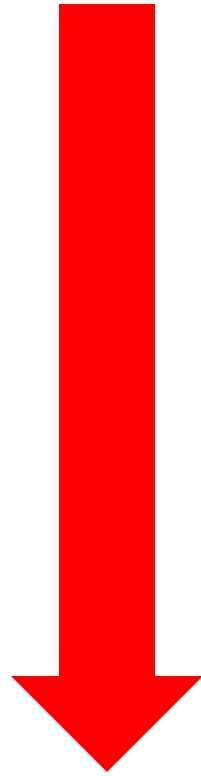
Source: United Nations

- With the exception of the Sub Prime Crash that resulted into the Global Financial Markets, this is expected to be the worst negative impact on GDP globally in the lifetime of most adults.
- McKinsey estimates that job losses in the UK could be 7.6million people due to Covid.
- NBS in Nigeria estimates that between 79% of businesses were impacted by Covid. Recall that Nigeria has about 40m SMEs, majority that could not trade

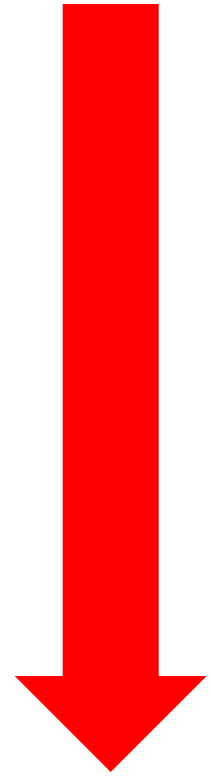


# Why Cyber Crime?

- **Survival**
- **Security**
- **Stability**
- **Success**



- **Sabotage**
- **Scandals**
- **Scorn**
- **Selfishness**



*Survival*





**Is the World learning better from CyberCriminals?**



It is a whole NEW world of HYPER-CONNECT IONS



Cybersecurity Ventures Official Annual Cybercrime Report. PHOTO: Cybercrime Magazine.

## Global Cybercrime Damages Predicted To Reach \$6 Trillion Annually By 2021



Cybercriminal activity is one of the biggest challenges that hu decades [Press Release](#)

The 2019 Official Annual Cybercrime Report is sponsored by Herj cybersecurity advisory firm and Managed Security Services Provid States, Canada, and the United Kingdom. [Download PDF](#)

- [Steve Morgan](#), Editor-in-Chief

Northport, N.Y. - Dec. 7, 2018

Cybercrime is the [greatest threat to every company in the world, a biggest problems with mankind](#). The impact on society is reflected

In August of 2016, Cybersecurity Ventures predicted that cybercrime world \$6 trillion annually by 2021, up from \$1 trillion in 2015. The economic wealth in history, risks the incentives for innovation and [than the global trade of all major illegal drugs combined](#).

The cybercrime prediction stands, and over the past two-plus year of major media outlets, academia, senior government officials, asso



When the Going was Good

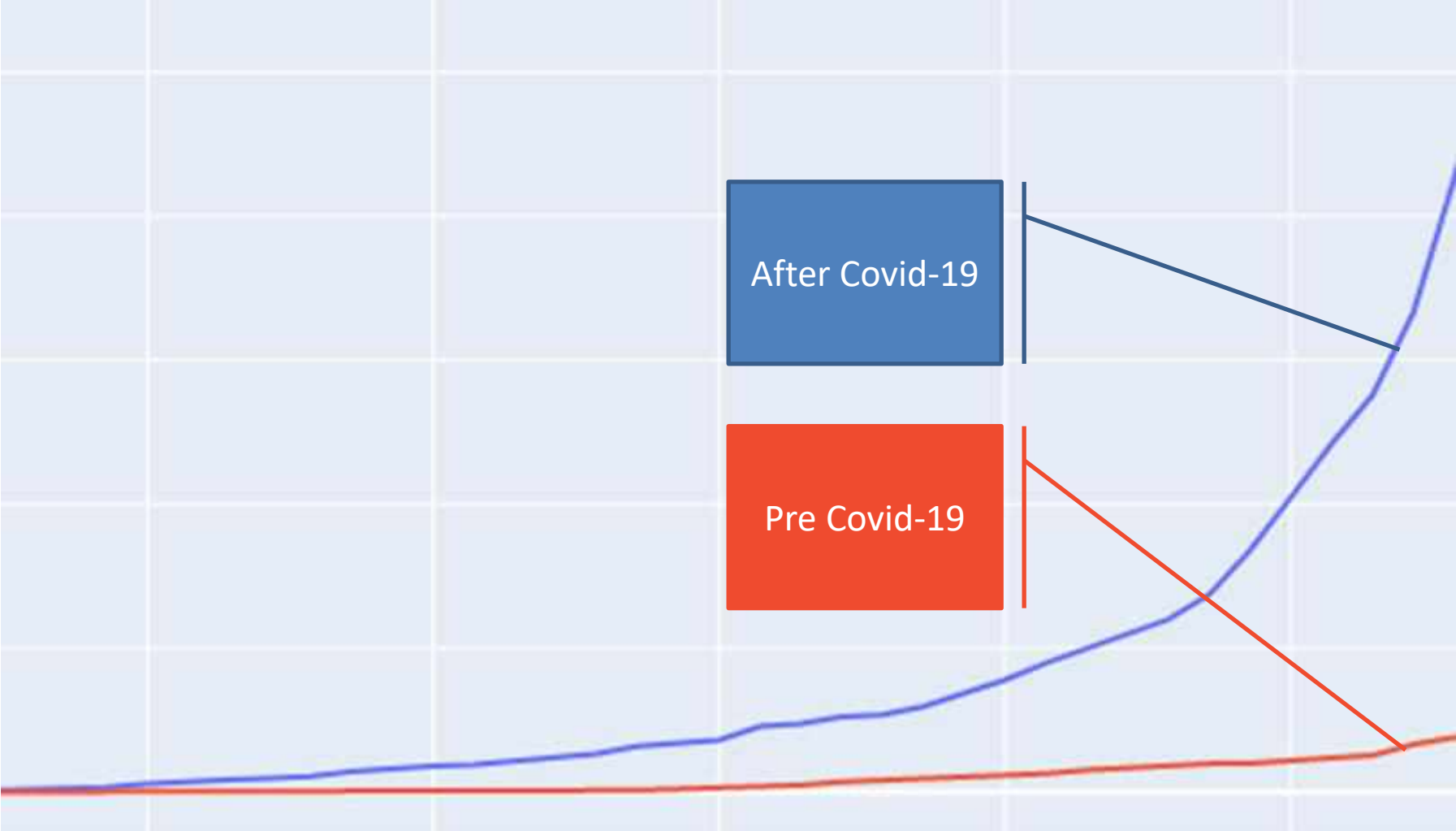
Source: CyberCrime Magazine

Source: CyberEdge 2020 Cyberthreat Defense Report



NEW  
NORMAL





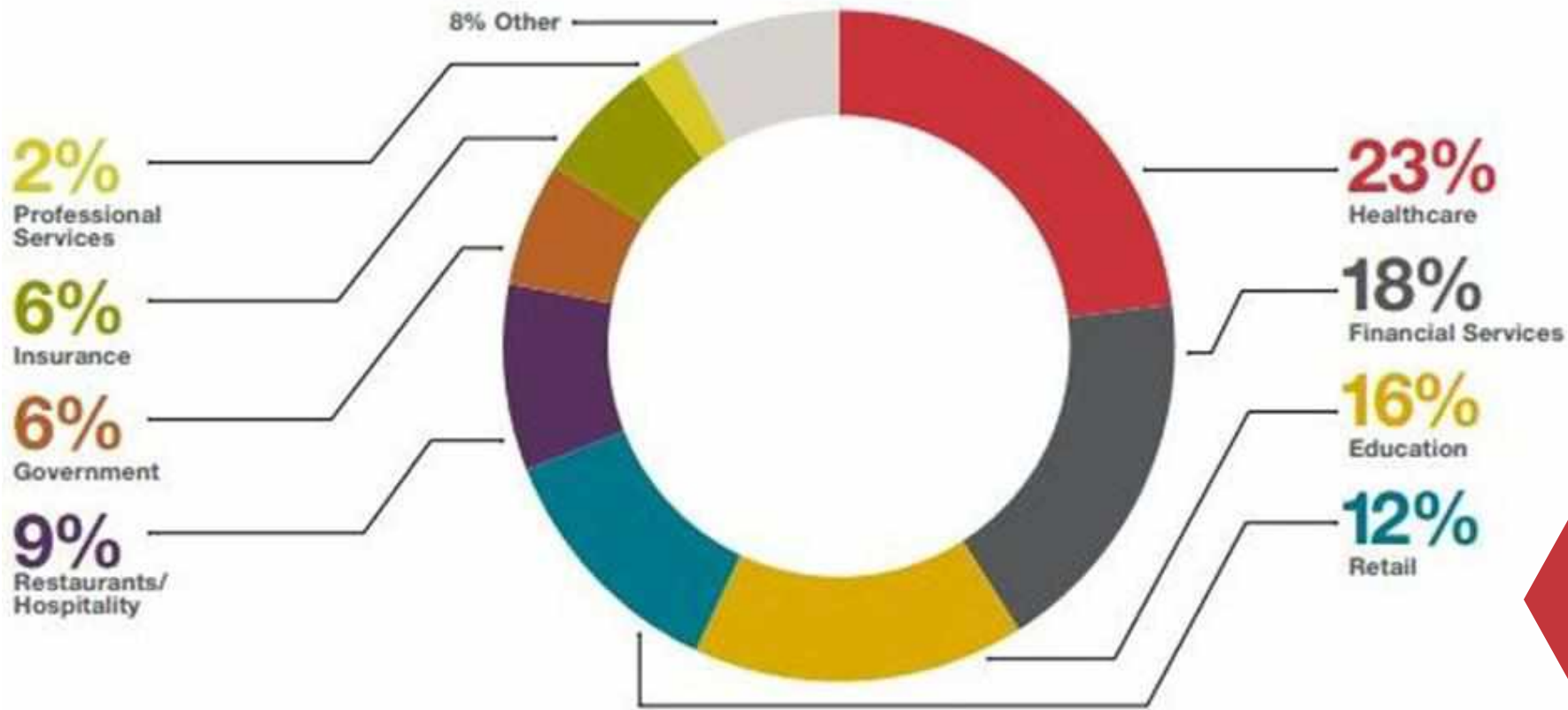
**As the Going keeps Going...**



2

## The Facts

**Some interesting facts about Cyber Crimes and Myth 'Debunkers'**



### Industries affected by Data Breaches

Source: [www.premierinsurancecorp.com](http://www.premierinsurancecorp.com)

### Average Revenue Per Employee By Sector

(Data is given for 2018 and excludes Real Estate Companies > \$500M)

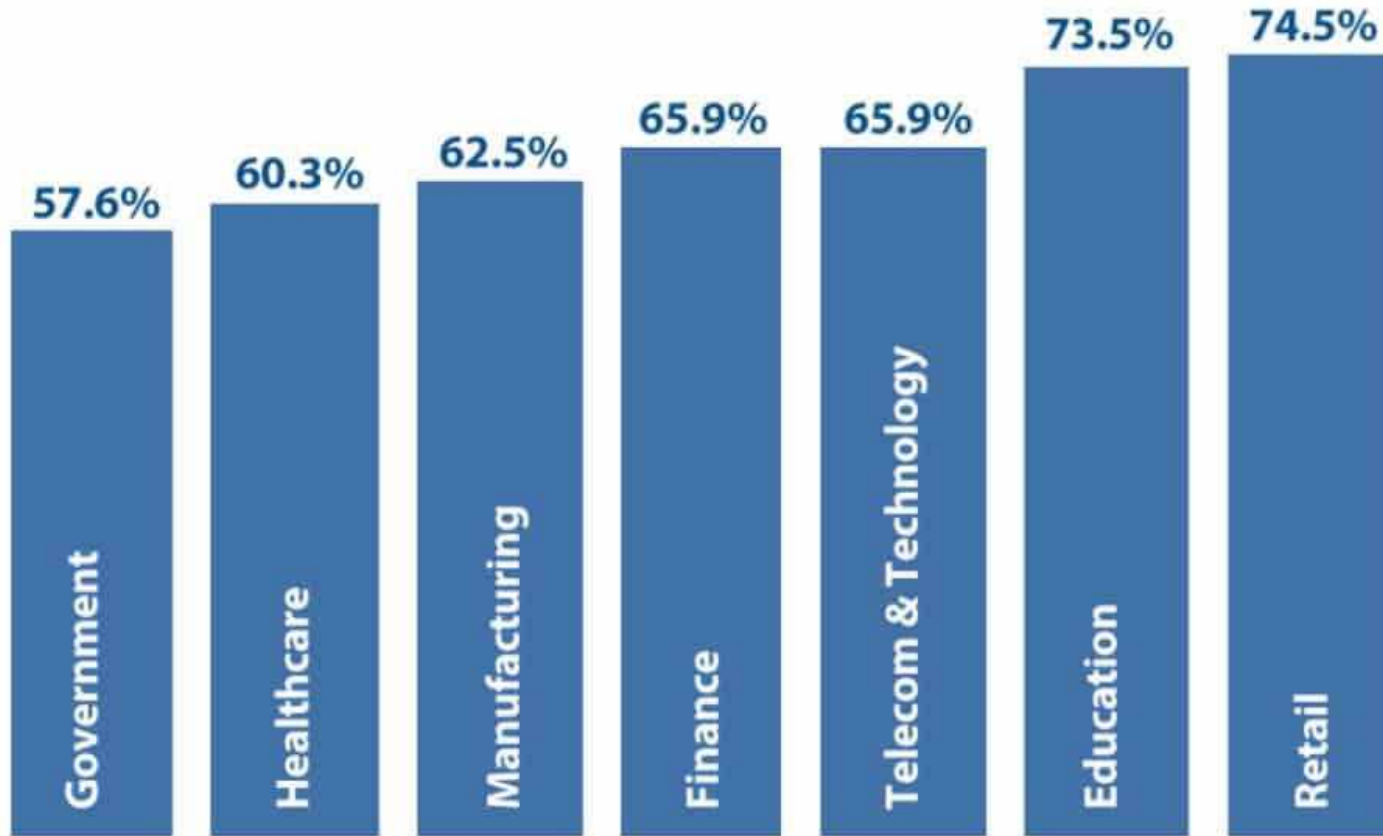


Cyber-attack is worsening and the targets are industries with highest income or automation globally





# Where is Cyber Security Compromise Expected over the Next 12 Months

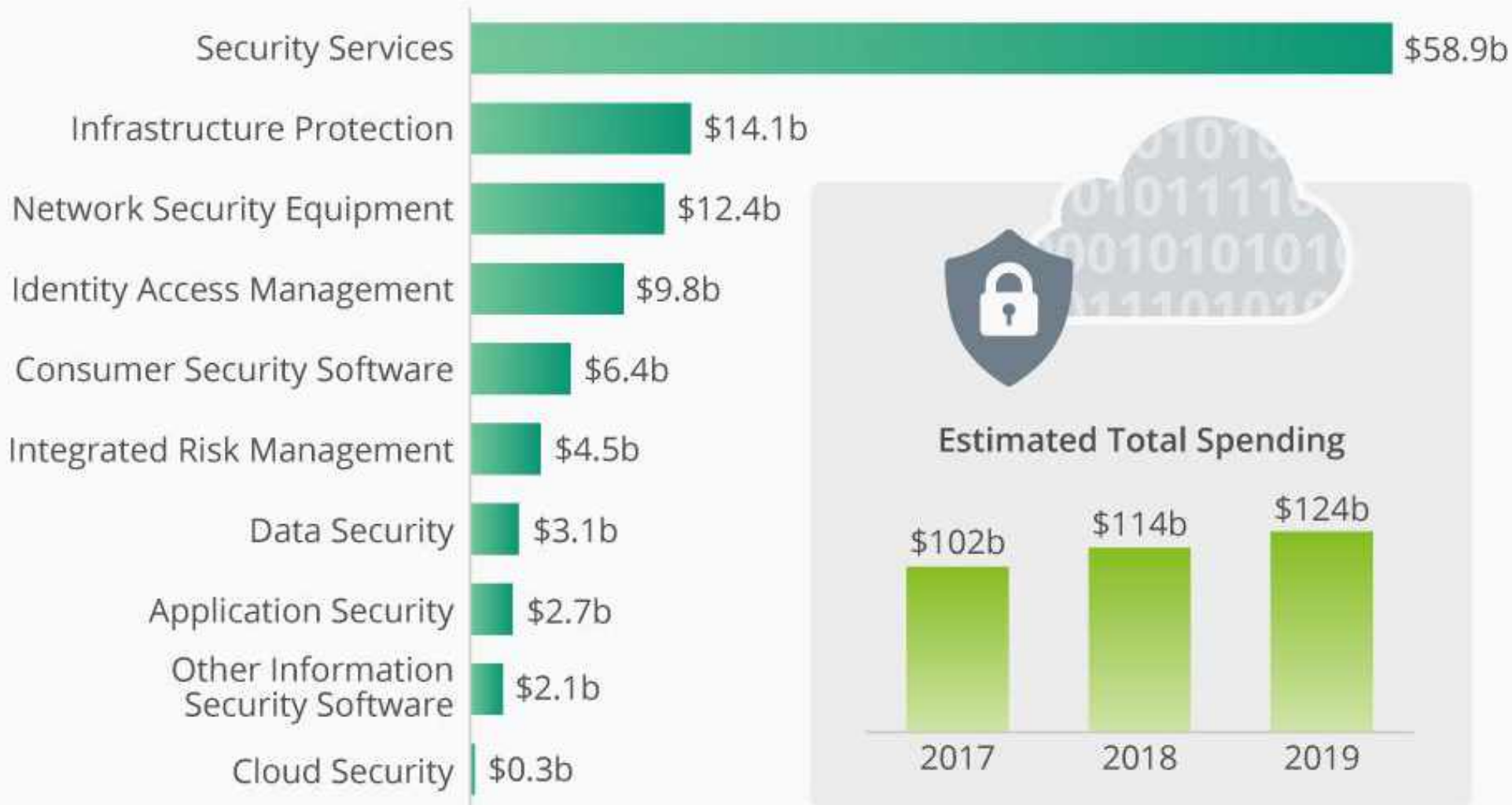


Compromise seems to be a growing concern of everyone and the fact is that all projections show that this will affect all sectors especially the retail and financial services sectors



# IT Security Spending to Reach a Record \$114 Billion in 2018

Estimated worldwide spending on information security products and services by segment



The pattern of spend on security show clearly that organizations are doing all they can to ensure they are more secured



Cybersecurity Ventures Official Annual Cybercrime Report. PHOTO: Cybercrime Magazine.

## Global Cybercrime Damages Predicted To Reach \$6 Trillion Annually By 2021



Cybercriminal activity is one of the biggest challenges that hu decades [Press Release](#)

The 2019 Official Annual Cybercrime Report is sponsored by Herj cybersecurity advisory firm and Managed Security Services Provid States, Canada, and the United Kingdom. [Download PDF](#)

– [Steve Morgan](#), Editor-in-Chief

Northport, N.Y. – Dec. 7, 2018

Cybercrime is the [greatest threat to every company](#) in the world, a [biggest problems with mankind](#). The impact on society is reflected

In August of 2016, Cybersecurity Ventures predicted that cybercr world \$6 trillion annually by 2021, up from [\\$3 trillion in 2015](#). This economic wealth in history, risks the incentives for innovation and [than the global trade of all major illegal drugs combined](#).

The cybercrime prediction stands, and over the past two-plus year of major media outlets, academia, senior government officials, asso

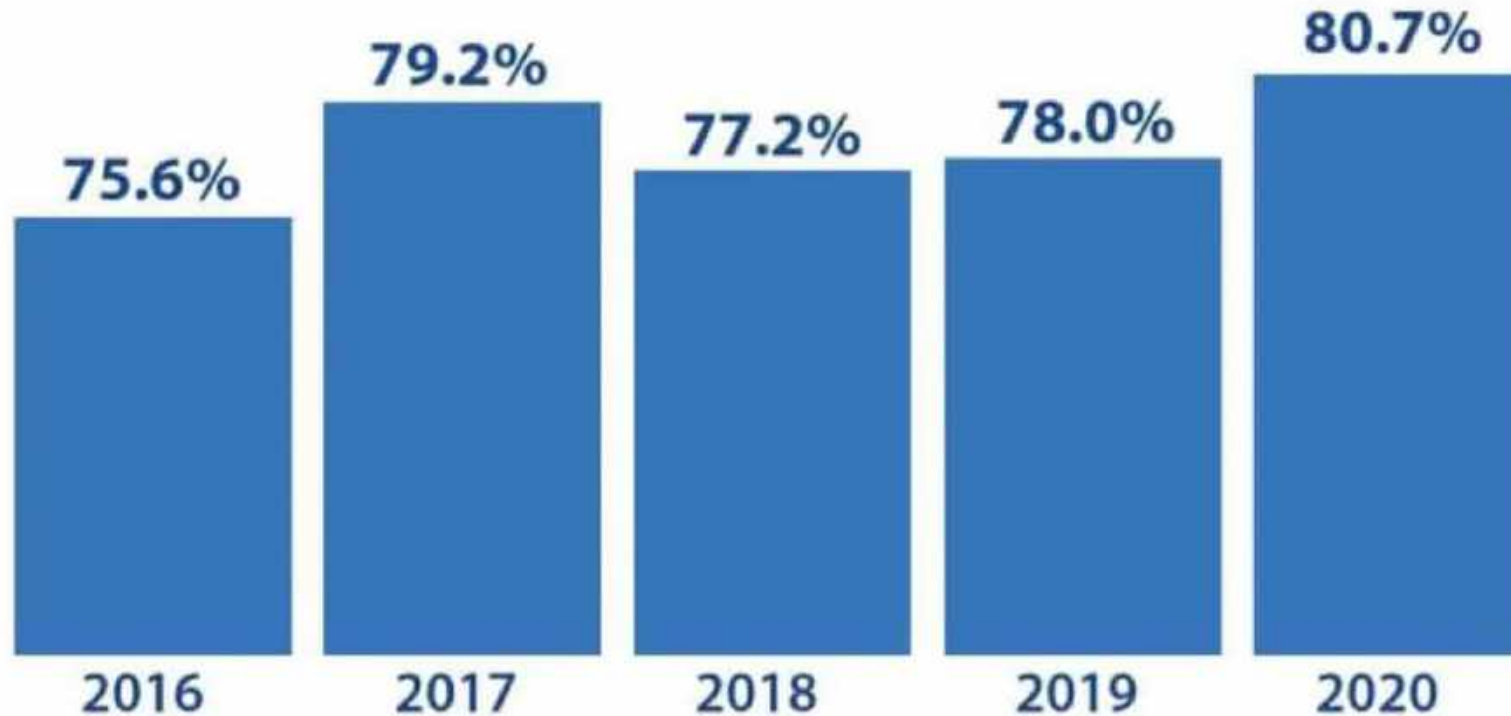


Source: CyberCrime Magazine

Source: CyberEdge 2020 Cyberthreat Defense Report



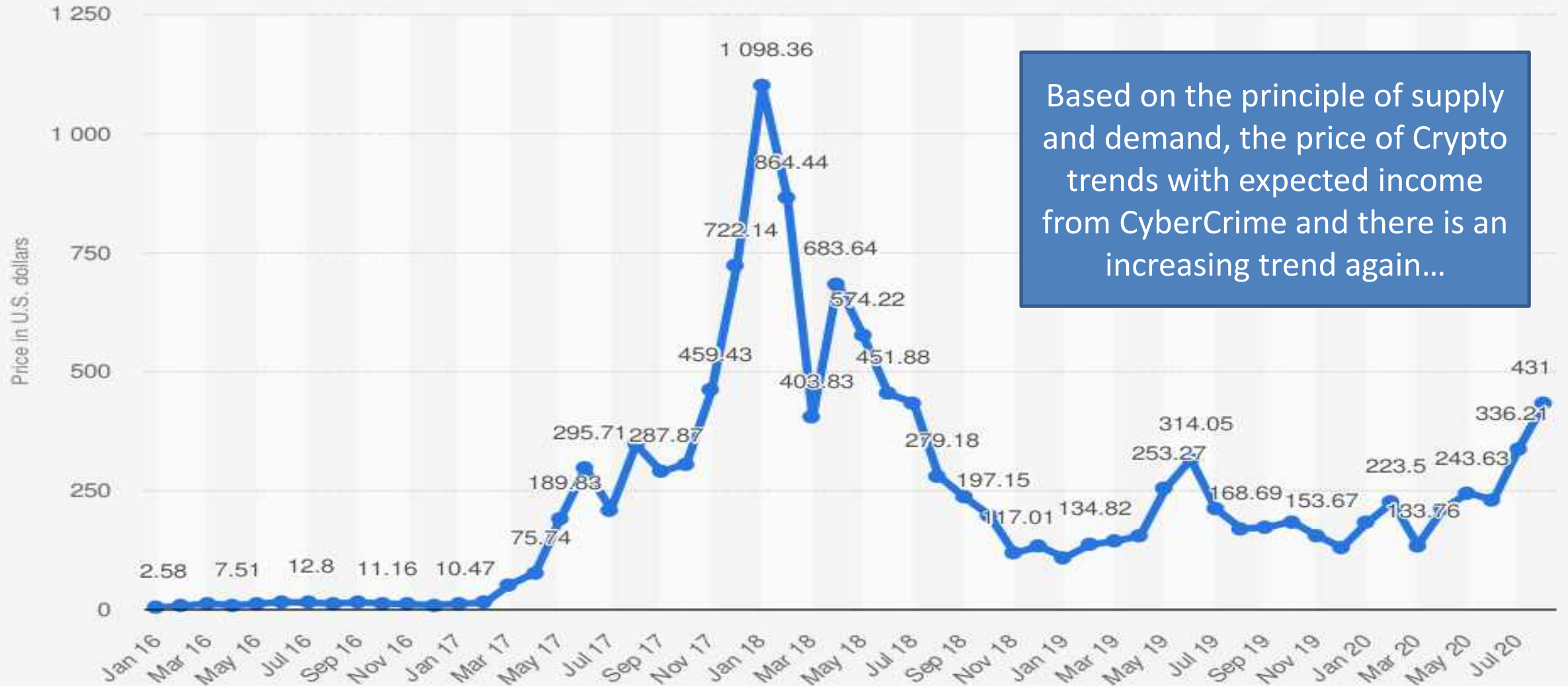
# Companies Compromised at least Once



Companies are being targeted and many more companies than ever are being hit. Compromise seems to be increasing per year and as we look at economic trends, tight economic years lead to increased cyber crime



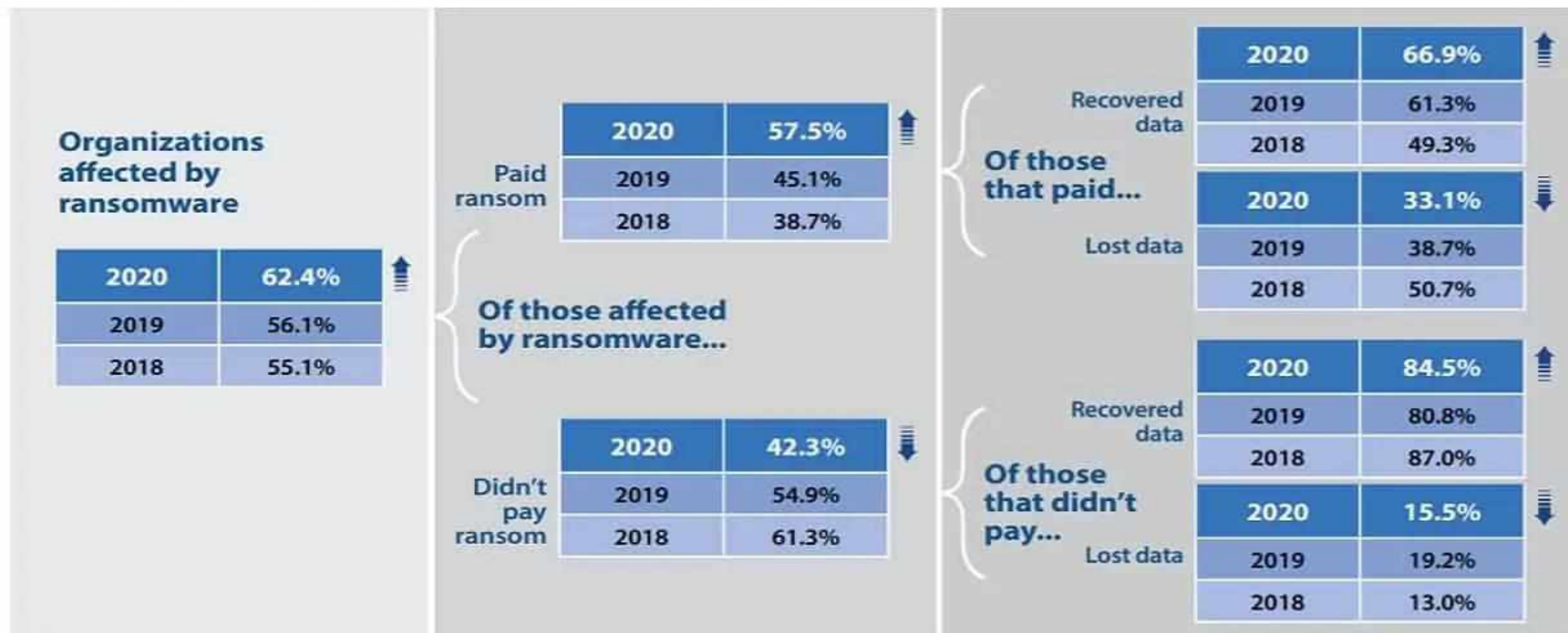
# Price of Ethereum from January 2016 to August 2020 (in U.S. dollars)



Based on the principle of supply and demand, the price of Crypto trends with expected income from CyberCrime and there is an increasing trend again...

## Responding to Ransomware

If victimized by ransomware in the past 12 months, did your organization pay a ransom (using Bitcoins or other anonymous currency) to recover data? (n=1,182)





**Busy?**



## Top 10 most valuable information to cyber criminals

1. Customer information (17%)
2. Financial information (12%)
3. Strategic plans (12%)
4. Board member information (11%)
5. Customer passwords (11%)
6. R&D information (9%)
7. M&A information (8%)
8. Intellectual property (6%)
9. Non-patented IP (5%)
10. Supplier information (5%)

## Top 10 biggest cyber threats to organizations

1. Phishing (22%)
2. Malware (20%)
3. Cyberattacks (to disrupt) (13%)
4. Cyberattacks (to steal money) (12%)
5. Fraud (10%)
6. Cyberattacks (to steal IP) (8%)
7. Spam (6%)
8. Internal attacks (5%)
9. Natural disasters (2%)
10. Espionage (2%)



**Busy!**

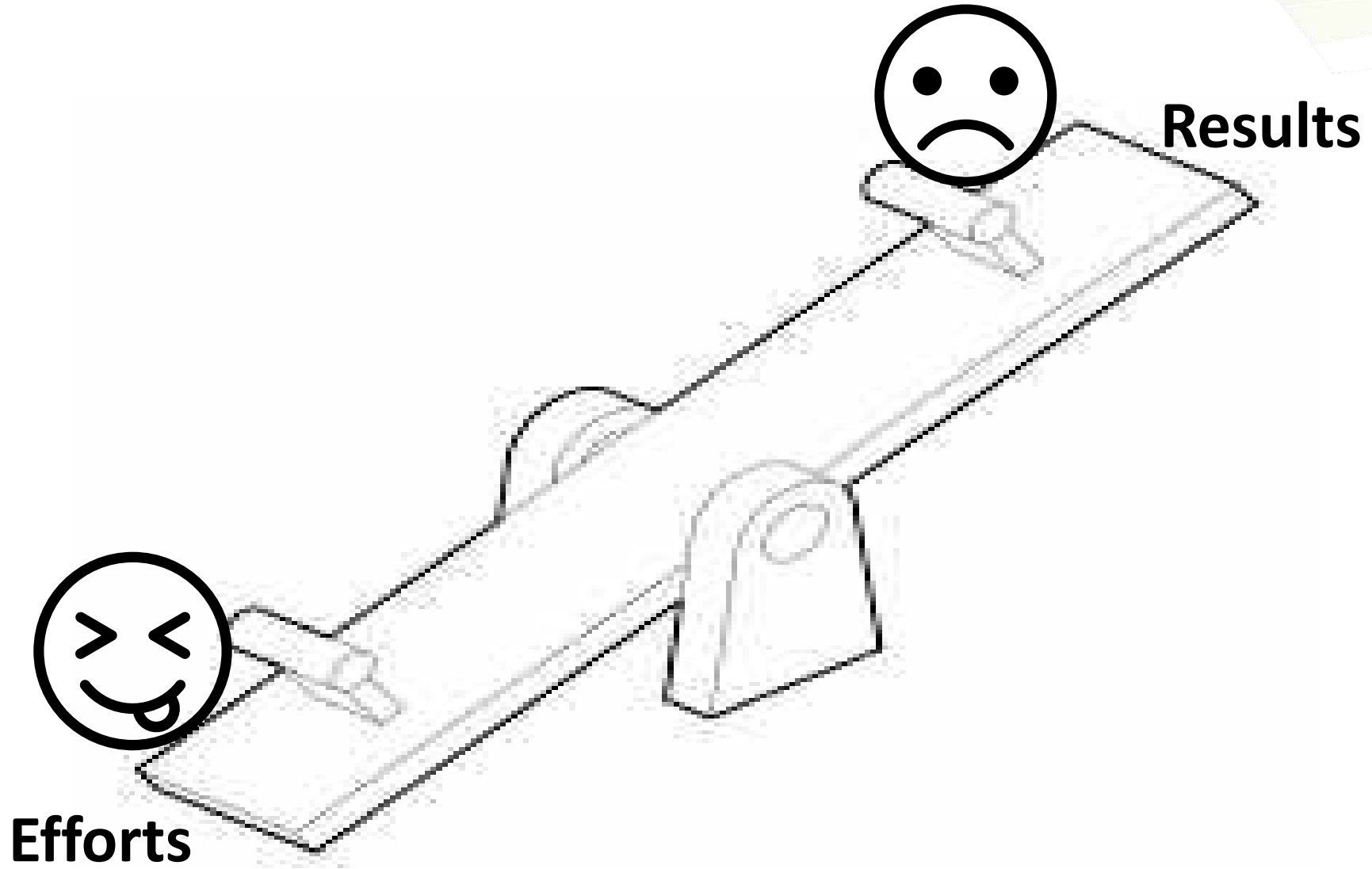


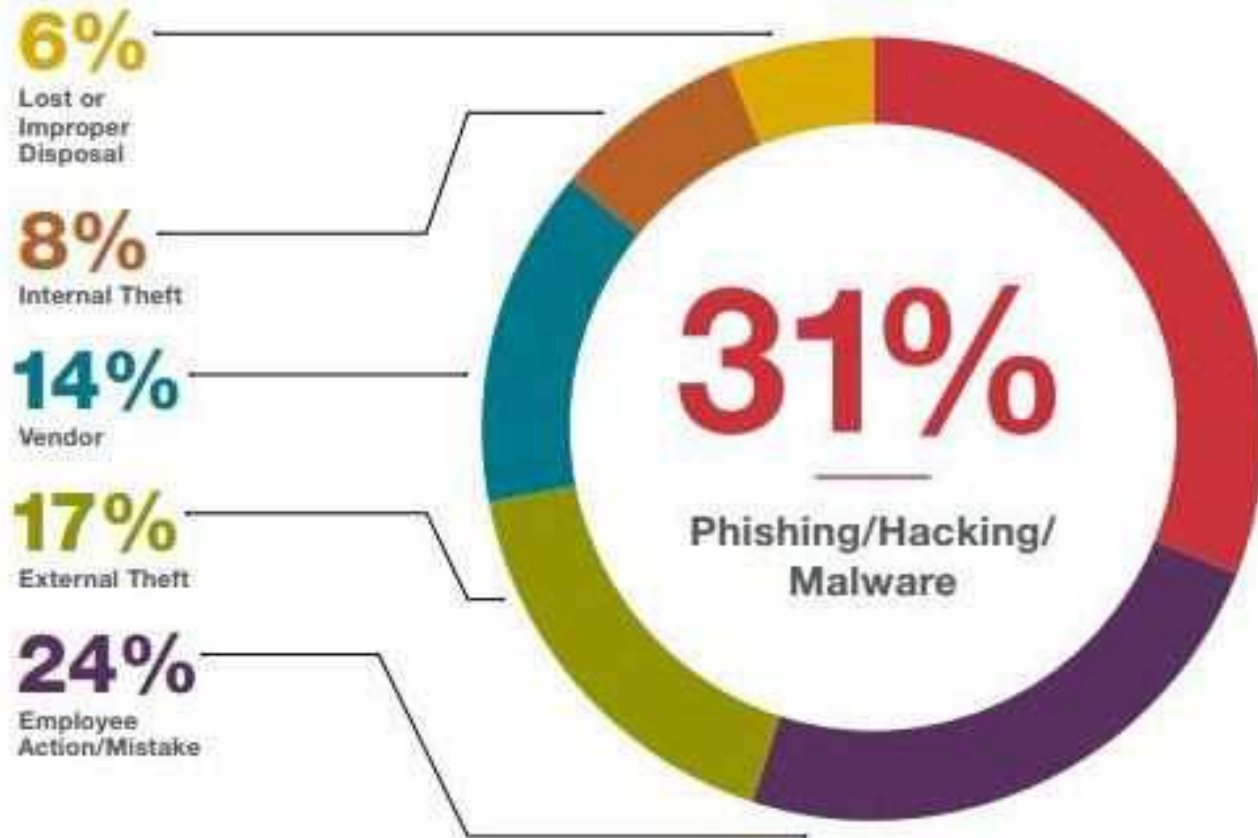


3

# The Foundations

**Let us forget the Blame Game and Review the Major Causes of Breaches**



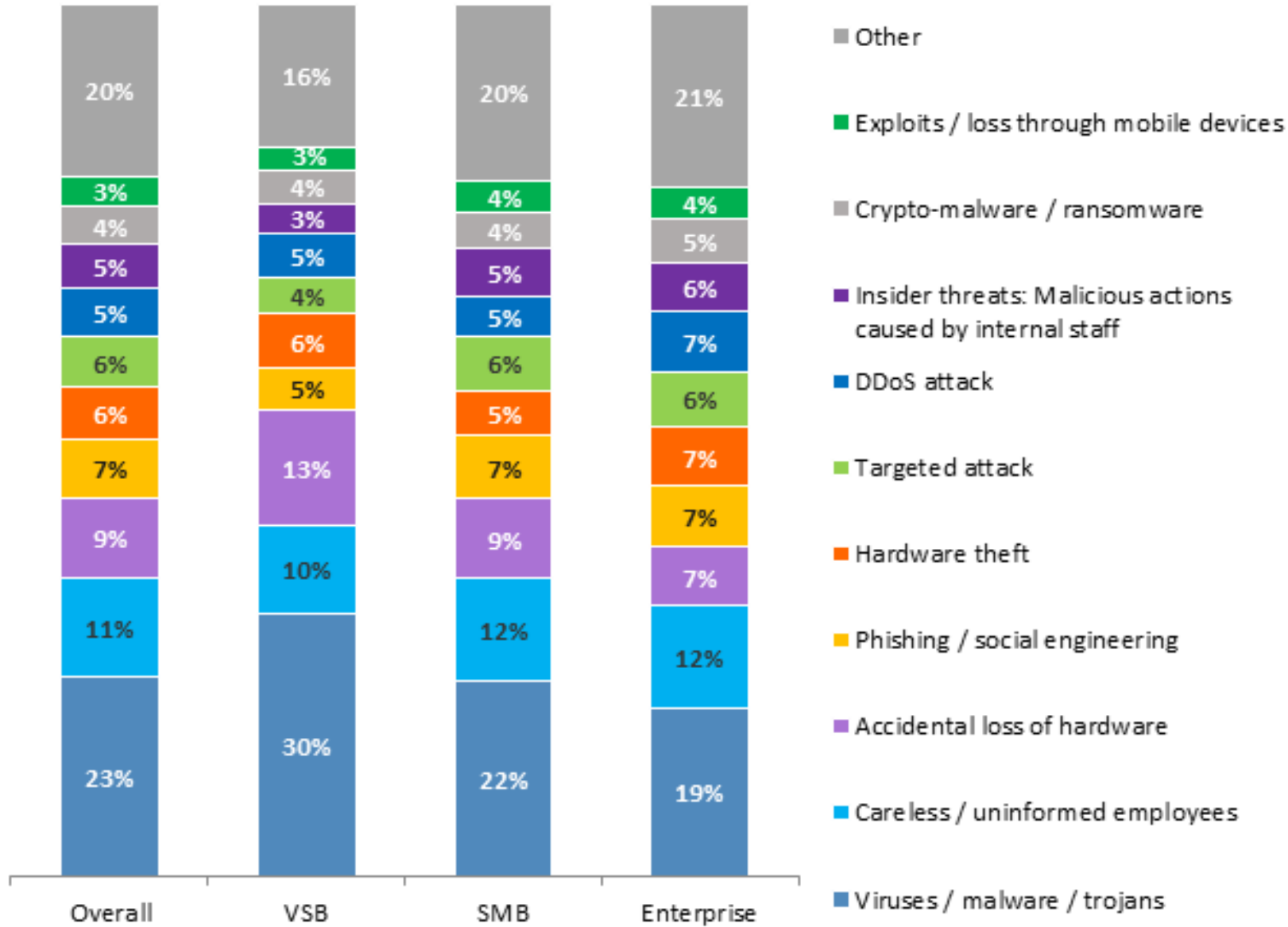


**Attacks are mostly Internal in spite of various activities done to ensure the organization is protected, the easiest route for cyber attacks is through internal collaboration.**

**Leading Causes of Data Breaches/Cyber Threats**  
Source: [www.premierinsurancecorp.com](http://www.premierinsurancecorp.com)



Many times, we spend much efforts on Technology and the Blame Game rather than solving the direct major company destroying factor – Breaches caused by failure to know what to do!



Sadly, lack of vigilance is the **Leading Cause of Breaches**



Cybercriminal tactics often leverage available information: **63 percent of network intrusions are the result of compromised user passwords and usernames**

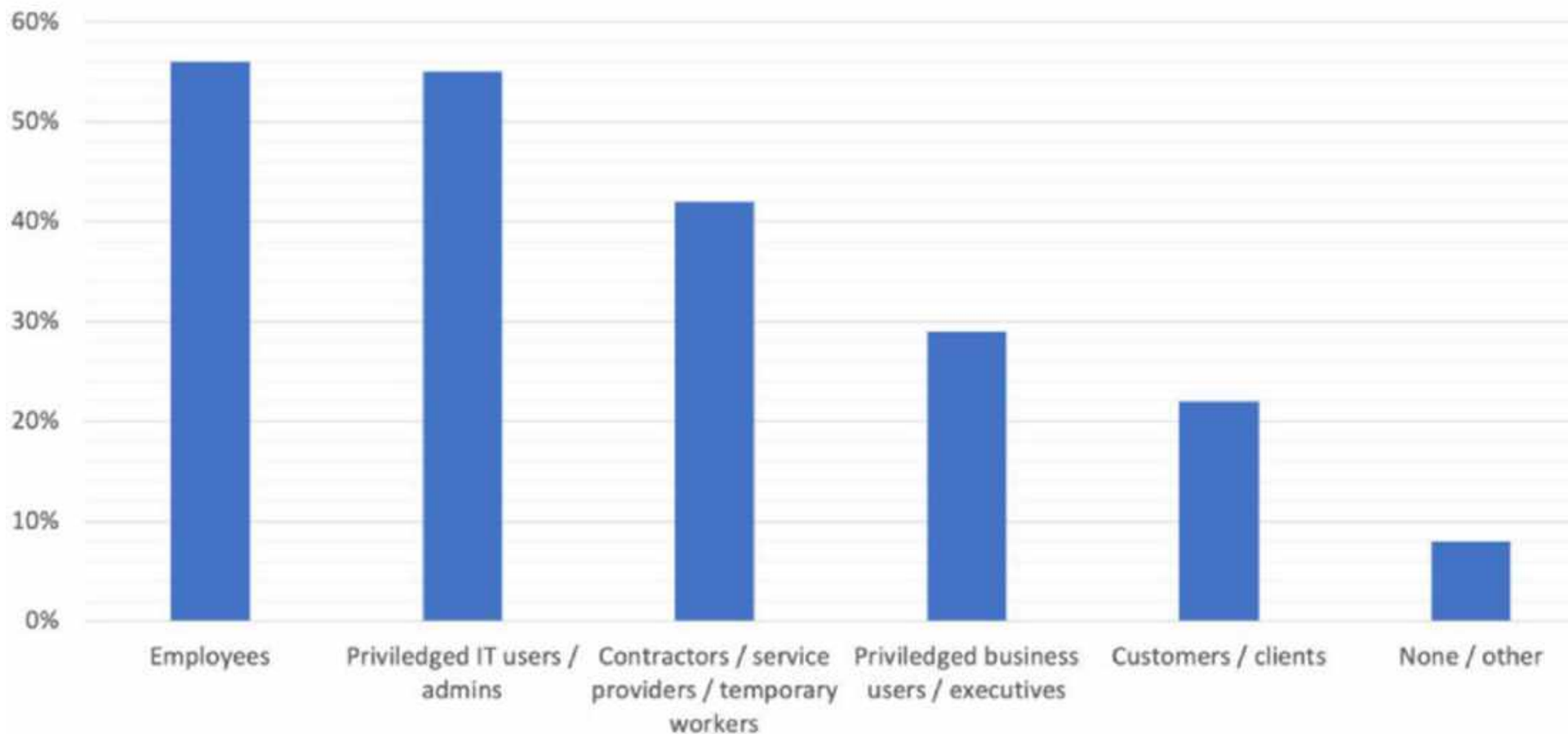
Source: Microsoft

- **Phishing** is the number one type of threat action involved in data breaches. (Verizon's 2020 Data Breach Investigation Report)
- Microsoft reported a huge increase of 250% in phishing emails between January and December 2018, analyzing more than 470 billion email messages every month for this particular threat and for malware.
- CISCO states that (in its 2018 Annual Cybersecurity Report) 38% percent of malicious email attachments were Microsoft Office formats such as Word, Excel, PowerPoint
- **Archive files, the likes of .zip and .jar, represent around 37%** of all malicious file extensions Cisco observed, with malicious PDF files accounting for 14% of the total. *(Cisco)*
- **82% of cloud users have experienced security events caused by confusion** over who is responsible to secure the implementations *(Oracle and KPMG Cloud Threat Report 2019)*
- **35 percent of companies** were targeted by an SSL or TLS-based attack *(Gartner)*
- Fileless attacks were used in **77% of successful compromises in 2018** because they're increasingly effective at evading detection; as a consequence, the trend is bound to increase *(ENISA Threat Landscape Report 2018)*



# What types of Insiders Cause the Greatest Compromise to our Organizations

Concentrating on these would reduce the risk to most organizations by over 60% and the only cost involved in the cost of creating more awareness







**Security is the Work of Everyone!**



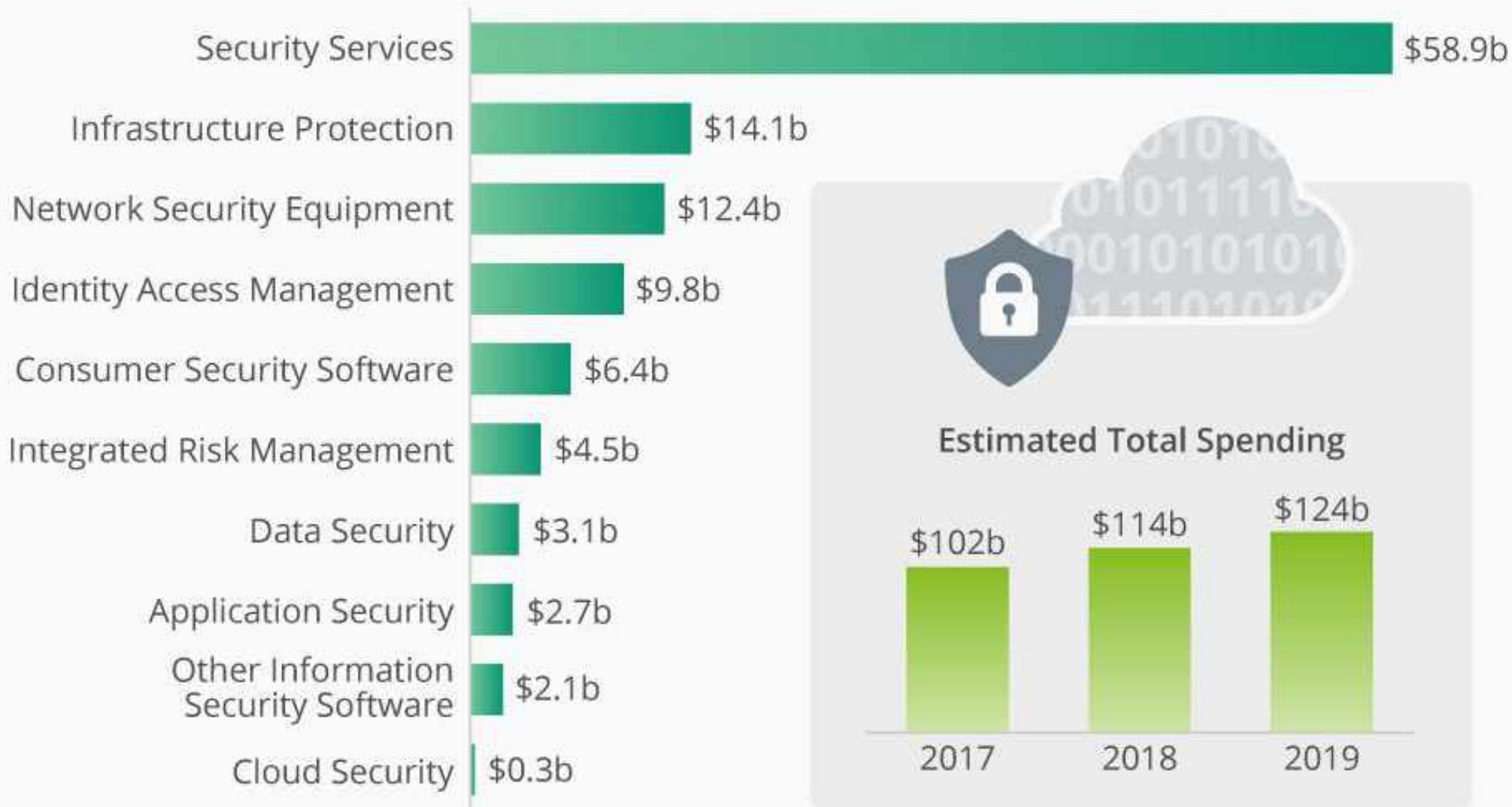
4

## The Fix

**What can we do to ensure at a low cost, we cut off potential breaches**

# IT Security Spending to Reach a Record \$114 Billion in 2018

Estimated worldwide spending on information security products and services by segment

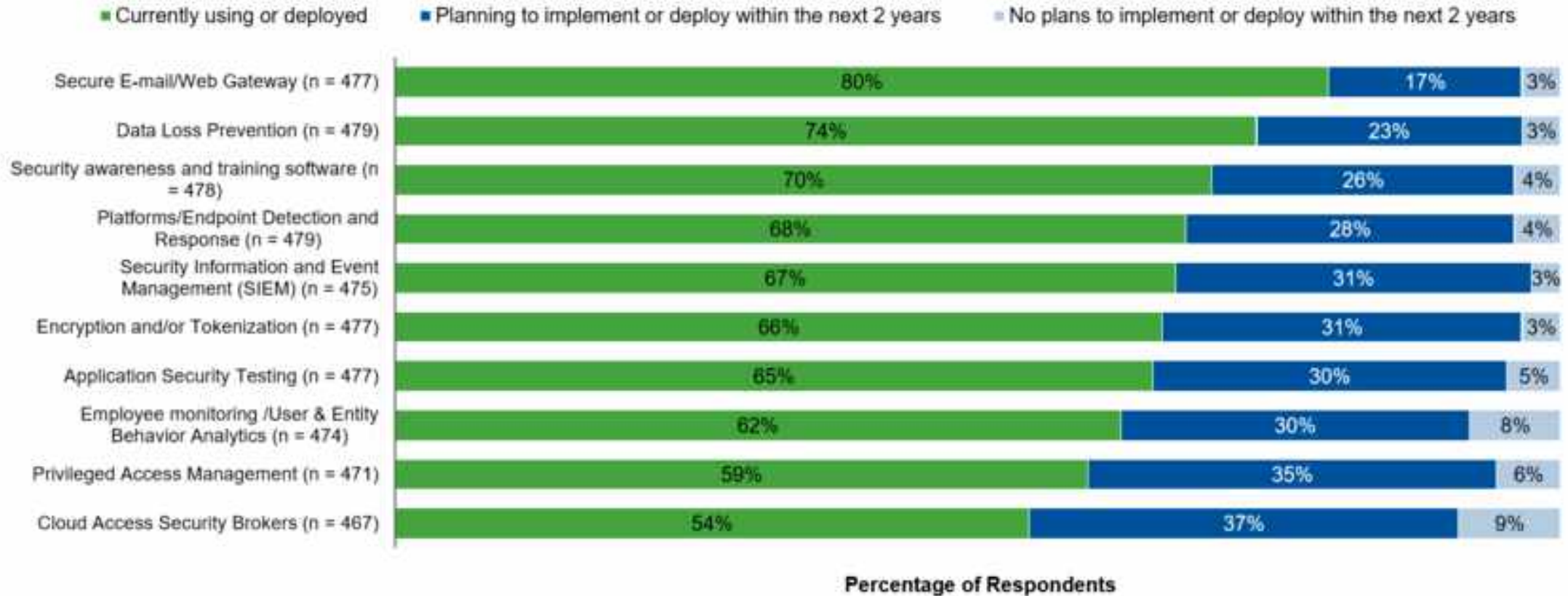


The pattern of spend on security show clearly that organizations are doing all they can to ensure they are more secured





# What are Global Firms spending on?



Base: All Respondents, excludes Not sure. N = As specified  
 Q. What phase of adoption is your organization currently in for the following technology products?

# Sad Realities

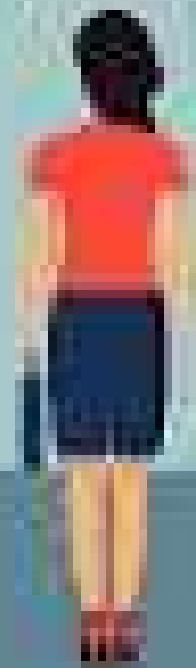


Source: PwC, CyberCrimeMag, Infographics

- Only 61% of companies have a real budget for security awareness globally.
- 7 out of 10 companies have conducted phishing experiments to gauge employee preparedness but less than 1 continued with the training till the end
- 44% of companies surveyed are planning to spend more on security awareness
- 4 of top 5 security breaches are caused by negligence of people.
- PwC highlighted that 48% of businesses do not have an employee cyber security awareness training program

**GIVE UP**

**KEEP GOING**





# How do we Achieve Better Awareness

Give the Specialists more opportunity to make an impact in the organization

## Get People Involved

An organization is as strong as her weakest link. Make sure you are well secured by getting everyone involved

## Be Positive Minded

Recraft the story and make it positive. Achieve more mileage by ensuring you let the people see the gains

01

02

03

04

05

## Make Security Viral

Security Awareness should be an integral part of the life of the company. Let it be a part of your DNA

## IT Security Guys are Normal

IT Security Specialists are not just GEEKs or PESSIMISTS. Engage them and let them be engaged

## Regular Engagements

Don't stop. Just as the Cyber Criminals are looking for ways to hack and tag, ensure you are constantly improving.



# How do we Achieve Better Awareness

Ensure it is an All-Encompassing Plan. Secure the following within the Enterprise!

## People

Ensure people are properly trained and made aware of the impact of not putting the policies in place within the organization. Let your people be knowledgeable and committed

## Policies

Ensure you put in place policies that will create the awareness and control user behaviour



## Processes

Review all processes and ensure that all loopholes are properly plugged. Remove vulnerabilities as fast as you can

## Technology

Deploy Technology platforms that will protect your organization. Make proper monitoring and where possible leverage on external help





# Recommended CyberSecurity Skills Matrix

## The Board

Inspire positive and deliberate actions towards increasing Cybersecurity. Achieve this through the Assurance Functions

## Senior Management

Lead the initiatives and ensure all departments have the right awareness and commitment

## Team Members

Be knowledgeable, comply with all instructions and importantly ensure you report any exceptions



## Executive Management

Drive decisions that will protect the organization and support capacity development for cybersecurity.

## Supervisors

Ensure every team is secured. Create proper processes and safeguard the organization

## Partners & Stakeholders

Ensure you do not create the weakest link in cybersecurity of the organization.



# How to Achieve CyberSecurity Excellence

## Board

1

### Envision

The modern board that knows the extent of potential loss must envision what must be protected in the organization to protect investments

### Entrust

The Board need to entrust the operationalizing of the work to Management and ensure the delegation is not final. Reports must come in regularly

2

3

### Empower

The Assurance functions and CISO must be empowered to act and report all exceptions to the Board directly

### Execute

The plans agreed at Board Meetings must be executed judiciously. No excuse should be accepted in tolerating any form of intrusion

4



# How to Achieve CyberSecurity Excellence Management

1

## Deliberate

Management need to constantly deliberate and discuss on Cybersecurity in ExCo meetings and various platforms in the company

## Decide

Decision on the best plan for increasing CyberSecurity awareness in the organization is Management's to do and not the IT Security Officer

2

3

## Direct

Management must be seen to be at the forefront of driving Cybersecurity awareness – First by doing and telling others to do

## Disseminate

Ensure everyone catches the positive bug of defending the company. Let it be a mantra and no one should be left behind

4

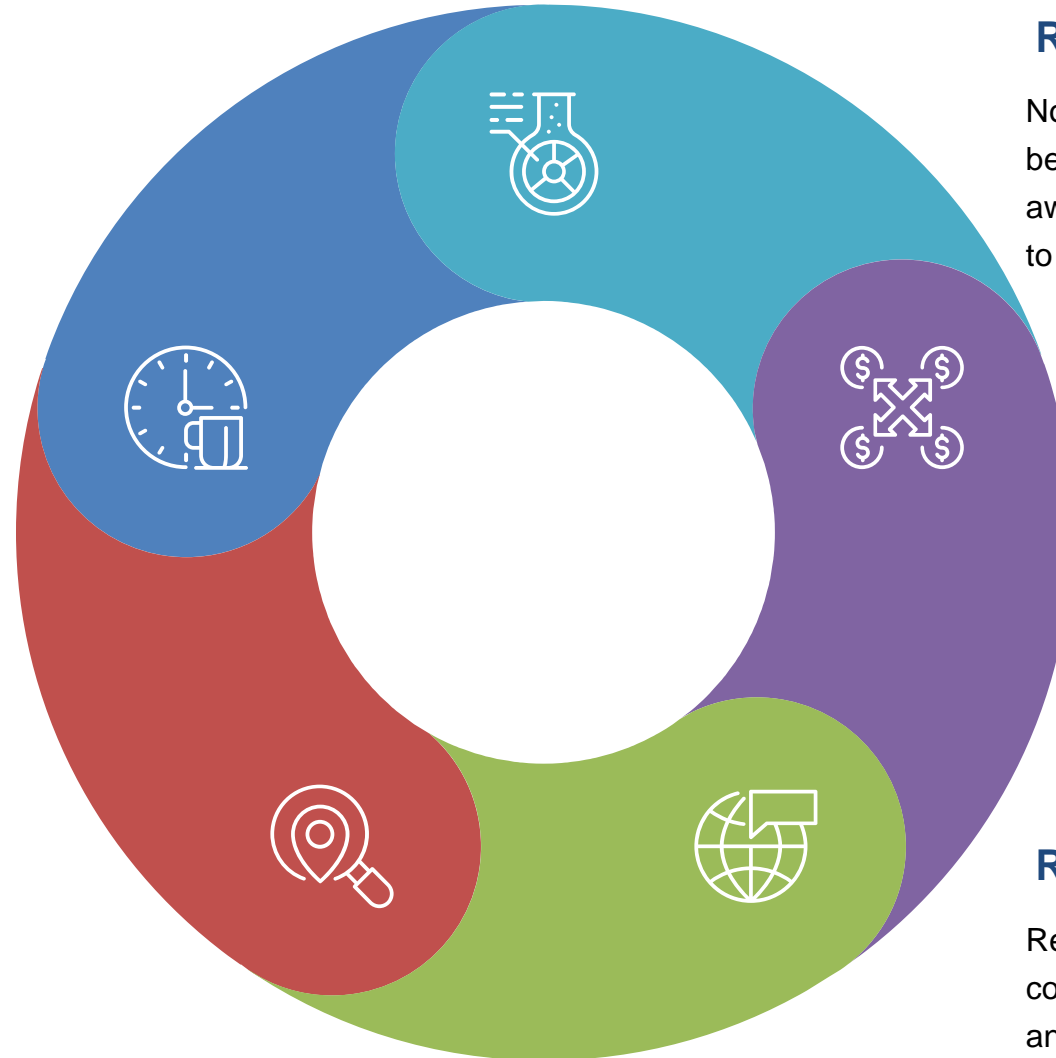
# How to Measure Success

## Reduction

Reduction in number of successful cyber attacks is a major way of measuring the success

## Reputation

Improvement in the reputation of the company as an organization where cyber attacks hardly succeed



## Readiness

No matter how tough an organization might be, a true test of proper cybersecurity awareness is the ability of the organization to come back after any attack

## Resilience

How resilient the organization is when attacks happen is critical. When tests are done, how many people click the link for example?

## Restoration

Restoration of the profit margins of the company as a result of savings from time and money spent when attacks happen



5

**Finally...**

**... Make it FUN, but make it REAL**



if you

SEE

something

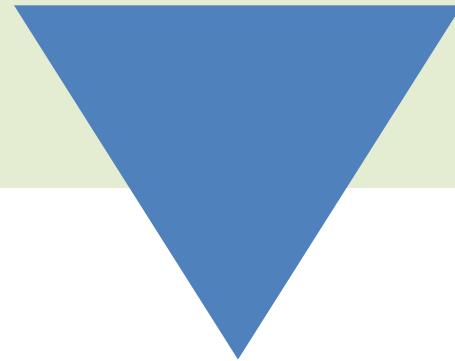
SAY

something™





*Thank You for listening. See you SAFE .....*



**Thank You**

**Join the next CSCS Webinar Series**